है ताकि यह सुनिश्चित किया जा सके कि कोई अनुचित विलम्ब न हो ।

(ङ) प्रति एक सौ टेलीफोनों पर प्रतिमाह शिकायतों की संख्या नीचे दी गई है :–

महीना		दिल्ली	मुम्बई
नवम्बर,	1993	23.5	22.24
दिसम्बर,	1993	24.1	24.6
जनवरी,	1994	28.0	24.0
फरवरी,	1994	24.35	23.3
मार्च,	1994	25.7	25.1
अप्रैल,	1994	24.76	20.4
मई,	1994	26.36	22.8
जून,	1994	27.96	30.3
जुलाई,	1994	36.15	32.0
अगस्त,	1994	35.3	36.2
सितम्बर,	1994	33.4	29.6
अक्तूबर,	1994	30.7	28.0

(च) अधिकांश दोष अगले दिन तक ठीक कर दिये जाते हैं और शेष को अगले दो/तीन दिनों के भीतर निपटा दिया जाता है । केबल की चोरी/केबल खराबी के कारण उत्पन्न दोषों को ठीक करने में ज्यादा समय लगता है । ऐसे अवसरों पर टेलीफोनों के दोष यथासम्भव कम समय में ठीक करने के लिए चौबीस घण्टे दोष ठीक करने का कार्य किया जाता है ।

Installation of Electronic Exchanges in Andhra Pradesh

1928. SHRI T. VENKATRAM REDDY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the names of such telephone exchanges in Andhra Pradesh which have not yet been converted into electronic exchanges so far;

(b) by when these are likely to be converted; and

(c) the names of places where Government have decided to install new electronic exchanges during 1994-95 ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) As given in Annexure *(See* Appendix 172 Annexure No. 45).

(b) (i) Small capacity non-electronic exchanges are planned to be converted into electronic by March, 1997.

(ii) Large capacity non-electronic exchanges will be replaced after the expiry of their useful life.

(c) (i) Small capacity new electronic exchanges are installed at locations where total paid registered demand reaches 10. Small electronic exchanges have been installed at the following places so far, during 1994-95. Kallamala (District Cuddappa) Calingapatnam Dist. (Srikakulam) Pinhintipet (Distt. Srikakukam), Karanapuram (Distt. Warangal). Locations for other new exchanges have not yet been decided.

(ii) Places where new medium/large capacity electronic exchanges have been planned are at Hyderabad, Vijyawada and Vishakhapatnam (at thre sites).

Increase in Postal Work

1929. SHRI DEBABRATA BISWAS: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that postal (letter-mails) work is increasing every month; and

(b) if so, the specific steps taken to clear this increasing extra postal work ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) No, Sir. Volume of mail fluctuates from month to month depending on seasonal nature of traffic.

The annual statistics maintained by the Government indicate a fluctuation in traffic which is not substantial in the last few years.

(b) Additional posts are sanctioned whenever such posts are justified. Government is also laying stress on increasing productivity of staff through computerization and streamlining of operational procedures as a continual process.

Non-Availability of Mail Bags

1930. SHRI DEBABRATA BISWAS: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that mail bags are not available in some Post Offices/Sorting Offices including Eastern Court Post Office/Sorting Office in Delhi; and

(b) if so, the steps taken to mail the posts in non-standard bags?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Some Post Offices/Sorting Offices in Delhi including Eastern Court Post Offices/Sorting Office faced temporary shortage of bags during recent past.

(b) To meet the urgent need, the local Postal authorities purchased 20,000 non-standard bags. During 1994, 296,357 standard bags have been supplied to Delhi Circle and 2,34,000 standard bags are in the pipe line.

Though in the crisis period, non-standard bags were used for transmission in emergent circumstances, the crisis is over now.

ISD/STD/PCO Units in Gujarat

1931. SHRIMATI ANANDIBEN JETHABHAI PATEL: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the number of ISD/STD/PCO units set up in urban/rural and tribal areas in Gujarat during 1992-93 and 1993-94;

(b) the amount spent by Government thereon during this period and earning made therefrom;

(c) whether Government propose to set up more ISD/STD/PCO units in that State during the next financial year; and

(d) if so, the details thereof and if not, the reason therefor?

THE MINISTER OF STATE OF THE THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) to (d) The information is being collected and will be laid on the Table of the House.

STD Facilities in Andhra Pradesh

1932. SHRI YERRA NARAYANASWAMY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that Andhra Pradesh Telecom submitted proposals for open line STD wiring in some areas in West Godawari District in Andhra Pradesh;

(b) whether Department of Telecom has received any proposal for improvement of telecom in agency areas like Polavaram in West Godavari in Andhra Pradesh; and

(c) if so, the details thereof;

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Yes, Sir.

(b) Yes, Sir.

(c) (i) Polavaram in West Godavari District has been proposed for provision of STD facility on Open Wire Medium during 1994-95.

(ii) 7 more places viz. Peravalli, Veeraasaram, Vendra, Vegeswarapuram, Gundugolanu, Koyyalagudem, Nallajerla have been proposed for provision of STD facility during the year 1994-95.

(iii) A Digital Trunk Automatic Exchange of 1000 lines capacity has also been planned at Eluru in West Godavari.

जाली धनादेश

1933. **श्री सुन्दर सिंह भंडारी** : क्या संचार मंत्री यह बताने की कृपा करेंगे कि :

(क) क्या यह सच है कि देश के विभिन्न भागों में जाली धनादेशों की बुकिंग के मामले प्रकाश में आये हैं ;

(ख) यदि हां, तो तत्संबंधी ब्यौरा क्या है ;

(ग) क्या इसके लिए जिम्मेदार व्यक्तियों सहित उन स्थानों का पता लगा लिया गया है जहां ऐसी अनियमितताएं बरती गयी हैं; और

(घ) इस गबन में कुल कितनी धनराशि अंतर्ग्रस्त है ?

संचार मंत्रालय के राज्य मंत्री (श्री सुखराम) । (क) से (घ) जानकरी एकत्र की जा रही है और सभा पटल रख दी जाएगी ।

Sale of Revenue Stamps

1934. SHRI VIRENDRA KATARIA : Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether his Ministry has demanded from the State Governmentts 15 per cent commission on sale of revenue stamps;

(b) if so, the reasons therefor; and

(c) the reaction of the State Governments in this regard?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM) : (a) Yes Sir.

(b) Revenue stamps are sold through Post Offices on behalf of the State Governments. While, the Department of Post incures considerable expenditure on stocking and selling, no commission is paid by the State Goovernments.

(c) Interium replies have been received from some Sate Government.

Improvement and Expansion of Telecom Facilities in the Country

1935. SHRI IQBAL SINGH: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the details of efforts made by Government for the improvement and expansion of the telephone facilties in the country particularly in Puniab during the period 1993-94 and 1994-95;

(b) whether the schemes formulated in this regard have been executed or likely to be executed during the current year; and